

TERMS AND CONDITIONS

This site is operated by and the goods you purchase will be supplied by AJ Pyrotechnics Ltd. We are registered in England under company number 6761707 with our registered office at Repton Manor, Repton Avenue, Ashford, Kent, TN23 3GP. Our main trading address is 7 Kingsmead, Park Farm, Folkestone, Kent, CT19 5EU. Our VAT number is 988792528.

We will use your personal information in accordance with our Privacy Policy which can be found on our website.

BY LAW YOU MUST BE 18 YEARS OF AGE OR OLDER TO PURCHASE FIREWORKS IN THE UK.

All fireworks comply to BS7114: part 2: 1998 and CE regulations and have a minimum safety distance of 25m.

In ordering fireworks from AJ Pyrotechnics Ltd you acknowledge that all fireworks must be used strictly in accordance with the instructions on the product and adhering to the firework code.

All durations stated are approximate and are taken from manufacturer's specifications which may vary.

AJ Pyrotechnics Ltd offers a no argument guarantee and if you are not entirely happy with the products please contact us to discuss refund or replacement options.

AJ Pyrotechnics Ltd will be happy to replace any item or refund the amount paid for a specific item if a firework fails to fire or fails to go off completely, with suitable proof being provided. The exception to this is the misuse of products such as weather damage, tampered products and damaged incurred after collection/delivery.

AJ Pyrotechnics Ltd are unable to store fireworks on behalf of customers.

You may place an order to purchase goods advertised for sale on this site by following the onscreen prompts after clicking on the item you wish to purchase.

We will acknowledge receipt of your order by sending you an email accepting your order. Where we accept your order, we have a legal duty to supply goods that are in conformity with these Terms and Conditions.

AJ Pyrotechnics Ltd reserves the right to make substitutions in the customer's selections. Any substitutions will be of the same or greater value.

Unless stated otherwise, all prices include VAT (where applicable) but exclude delivery costs.

All orders are subject to availability.

Minimum order value for delivery only, is £250 inc VAT, subject to a maximum delivery distance of 30 miles. Larger orders over 30 miles distance will incur an additional delivery charge. Delivery dates will be arranged by AJ Pyrotechnics Ltd and may not be available in peak season. We deliver within the South East only.

A person over the age of 18 must be available to take delivery of your fireworks on the agreed delivery date.

If the goods are to be delivered, we will deliver the goods ordered by you to the address you specified for delivery at the time you placed your order on this site.

You have the right to cancel your order without having to give a reason at any time before your goods are dispatched or within 14 days after delivery, such 14 day period beginning on the day after you receive the goods.

To exercise your right to cancel, you must inform us of your decision. You must send the goods, in their original condition, back to us at 7 Kingsmead, Park Farm, Folkestone, Kent, CT19 5EU at your own cost and advise us of the delivery date. Once the goods have been received and checked, we will refund you, using the same means of payment as you used to pay for your order.

AJ Pyrotechnics Ltd reserve the right to cancel the order for any reason we deem suitable. i.e. we believe the buyer to be under 18, the delivery address is outside our specified area without prior agreement or misuse of goods as not intended.